Jay Thompson

SB 1274 ROOFING CONTRACTOR REGISTRATION TALKING POINTS

- 27 states and the District of Columbia require some type of license or registration for roofing contractors
- Registration allow homeowners and property owners to verify that roofing contractors are properly registered
- Greatly assists consumers in avoiding fraudulent roofers and contractors
- Most roofing contractors are reputable and respected business people who goal is to provide quality repairs and build a reputation of consumer trust.
- Texas has unique exposure to losses from wind and hail that cause damage to roofs. These exposures include tornadoes, hail, high wind, and hurricanes.
- The average cost for roofing repairs has risen dramatically in TEXAS
- THE NATIONAL INSURANCE CRIME BUREAU reported a 202% increase in questionable and potential fraudulent claims involving hail damage between 2008-2009.
- After catastrophe events such as Hurricanes IKE, DOLLY, RITA; or hail and tornadoes; numerous "fly by night" & unqualified roofers descend upon a catastrophe area
- Work done by unqualified roofers may result in inferior roofs causing future damage from leaks or other damage; expose a property owner to liability; expose a property owner to liens on the property.
- Common Practices of Dishonest Roofing Contractors:
 - o Offer to recover a deductible by inflating a claim
 - Asking for full payment before repairs have begun and then disappearing with the money
 - o Fabricate damage
 - o Acting as a Public Adjuster and performing Repairs
 - o Tearing off the roof to begin Work Product
 - o Putting a "magnetic sign" on a truck and a "crew" to become a roofer overnight
 - Acting as a runner for a law firm and signing up insured's to file suit
 - Performs unsolicited inspections and misleading the insured about the true identity and condition of the roof
 - o Performs shoddy repair work and fails to remedy it.
 - o Causes damage to create the need for additional repair Work Product
 - Quickly Leave an area after a CAT loss and is not available to correct problems or honor warranty
 - o Abandoned roofing contract after deposit paid
 - o Misusing money entrusted to the contractor
 - o Performing services without a proper permit
- Most states have responded with legislation to require licensure or registration for roofing contractors
- Registration and licensure laws require roofers to meet minimum qualifications including:
 - o maintain active assumed name certificates

- o maintain active status of a corporation or other entity required to pay margins and other taxes
- o prohibit registration for applicants convicted of felony offenses particularly felony fraud
- Registration and verified complaints will permit enforcement to protect consumers against roofing contractors that have:
 - o Abandoned a roofing contract without legal excuse after a deposit has been made
 - o Diverted funds entrusted to a roofing contractor
 - Engaged in fraudulent or deceptive acts or practices on products, services or qualifications as a roofing contractor

SB 1274 is similar to legislation recently passed in Oklahoma

Other Key States with license or registration laws: Arkansas, Mississippi, Florida, California, New Mexico, Virginia, Alabama, North Carolina.

PLEASE SUPPORT SB 1274. SB 1274 WILL ALLOW CONSUMERS TO CHECK ON THE REGISTRATION OF ROOFING CONTRACTORS AND AVOID SCAMS AND FRAUD.

For questions or additional information contact:

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